

The Film Farmers GDPR Statement/Privacy Policy

The Film Farmers Ltd are committed to ensuring all customer data is properly protected. We have always and will continue to adhere to UK/EU regulations.

- Our website is built on the Wix website platform and Wix are a GDPR complaint organisation
- We use Google Analytics to help make sure our website provides an easy to navigate interface for visitors. This tool does not collect any personal data from site visitors
- We have a contact form on our website that clients can use to get in touch with enquiries. The only required fields on this form are “Name”, “Email Address” and details of the enquiry. The “Phone number” field is at the client’s discretion. We receive an email when an enquiry has been made and will then get in touch with the prospective client to discuss their requirements further
- Our emails are hosted on password protected Google servers and any information that customers provide us are secure and not shared anywhere else
- Our password protected user area on the Wix platform also keeps a log of any enquiries for our records. These details are not shared anywhere and if a customer would like records of their enquiries to be deleted then they have the right to do so and The Film Farmers Ltd will comply with such requests
- When filming we ensure that we get signed release forms from participants to ensure they give permission to appear in productions.
- Footage from shoots is stored on local hard-drives at our secured offices and is only accessible to the production team for editing purposes.
- We also use Dropbox to store footage. Dropbox comply with GDPR regulations and we use password protected folders for extra security